



# ANTONI LACINAI

## The Communication Expert

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### ABOUT ANTONI

Antoni is the leading expert on workplace communication, and customer experience.

With a long background in sales and marketing, he has the insight you want on how to meet, greet and treat your customers.

Antoni Lacinai is the author of 13 books on workplace communication, leadership, sales, goal setting and effective meetings. He is also a columnist for different leadership magazines.



Antoni lives in Sweden but works on a global scale both on site and online.

### EMPLOYEE ENGAGEMENT AT IT'S BEST

We know that employee engagement overall is too low in many countries. A minority feels really motivated and engaged, happy to come to work and perform at their best. On the other end of the scale you have the saboteurs who spread their poison and make everyone around them feel miserable. They will decrease the overall productivity by a third if they are left to their own actions.

So how can your organization increase peoples' positive feelings toward your workplace? How can you boost collaboration and elevate the motivation? The key is in how you and your colleagues communicate with each other.

In Antoni's keynotes, you will get insights on:

- Why your organization is stuck with the engagement you have
- The cost and the gain of poor and great engagement
- Why Gallup is wrong in their analysis
- Why your people are like popcorn
- Why your brain needs a green light
- How your communication affects employee engagement and performance.
- The three superpowers of communication